

# Senior Neighbors

The Hagerstown Housing Authority is committed to providing quality, affordable housing in a safe environment. Through partnership with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.

November 2022



To associate on neighborly terms To be friendly Persons who live near others

## Veteran's Day November 11, 2022

*Thank you*  
**Veterans**  
*for your service*  
**and**  
*sacrifice*

If you are a Veteran and have not been recognized by us, please contact Deena Holder, 301.733.6911 ext 163 or Dianne Rudisill, 301.733.6911 ext 125 with your name and branch of service.

### Phone upgrades

We are in the process of upgrading our phone system. While we do not anticipate communication issues during this transition, we wanted you to be aware of the change should an unexpected situation during the beginning of November.

Should you receive an error message of any sort by phone, please contact us by email.



### We Are Merging Our Newsletters

To help streamline how our residents receive Housing Authority information and updates, in January 2023 we will be combining our Public Housing Senior, Family, and Gateway Crossing Newsletters. This will ensure that all residents are receiving the same information in a timely manner!

Sign up to receive the Newsletter via email:

[www.hagerstownha.com/monthlynews](http://www.hagerstownha.com/monthlynews)

**NEW  
SLETTER**

**GENERAL  
ELECTION  
VOTE X**

**NOV  
8**

YOUR VOTE  
**VOTE!**  
COUNTS!



The Hagerstown Housing Authority will close to observe the following holidays



Friday, November 11, 2022  
To Observe Veteran's Day



Thursday, November 24, 2022,  
Friday, November 25, 2022  
To Observe Thanksgiving

## When to Report an Income Change Request

- **For Increases in Income:** The family must report all increases in income in writing within fourteen (14) calendar days from the effective date of the increase. Failure to report these increases within the required time frame will delay the processing of rent adjustments, which may result in a **Retro Rent**. A Retro Rent is money you must pay back to the Housing Authority when your rent should have increased as a result of the change in income.
- **For Decreases in Income:** The family may report a decrease in income. If reporting a decrease, the family must report the decrease in writing by the last day of the month for an interim adjustment to be effective on the first (1st) of the following month. ***Please note verification/documentation is required before making the adjustment to the rent.***

If you are unsure about whether or not to report an income change, contact your Housing Specialist. When in doubt, report!



The Housing Authority's Board of Commissioners and Staff wish you and your family a

*Happy Thanksgiving*



### NOW THAT ALL STATEMENTS ARE PAPERLESS, HERE ARE SOME POINTERS:

- Specify where you want your payment applied. Otherwise, it will automatically apply to the oldest charge.
- In addition to reviewing your charges on the Tenant Portal, having a registered email with HHA ensures that you will receive your rent statement via email.
- Please contact us if you need assistance registering Rent Cafe' to access your online account.

# What's Happening In Your Community



## Walnut Towers Contact Heather Nutter

**Tenant Assoc. Meeting:** November 7, 2022, at 5 pm  
**BINGO:** Tuesdays 4-8 PM  
**XBOX Game Night:** Thursdays 6-8 pm  
**Meals for Paws:** November 25, 2022, at 9:30 am

## Potomac Towers -Contact Treyvon King

**Tenant Meeting:** November 14, 2022, at 5:30 pm  
**Quarters & Stamps:** Tuesdays & Thursdays 10-11:30 am  
**BINGO:** Wednesdays 6-8 pm (food sold 4-5:45 pm, bingo cards sold 5-6 pm)  
**Exercise Class w/ Lisa Bennet:** Thursdays 4-5 pm in Rooftop Sky Lounge  
**Meals for Paws:** November 25, 2022, at 9 am

## CW Brooks - Contact Deena Holder

**Tenant Meeting:** November 10, 2022, at 4:30 PM  
**Meals for Paws:** November 25, 2022, at 9 am

## **Pumpkin Centerpiece Craft At Potomac Towers**

Get ready for Thanksgiving by joining your neighbors in creating a pumpkin centerpiece for your table.


**November 17th at 2:30 PM**  
**Potomac Towers Community Room**

RSVP to Deena Holder at x163 by 11/14 in order to make sure there are enough pumpkins for everyone.

## **NARCOTICS ANONYMOUS YOU'RE NOT ALONE**

**End of the Road N/A Group now offering support at the following locations:**

- **Sundays**, 3:30 pm -4:30 pm Parkside Homes Community Center
  - The last Sunday of each month is a special meeting and will last until 6pm
- **Tuesdays (MEN)** - 7:00 pm - 8:15 pm, Parkside Homes Community Center
- **Tuesdays (WOMEN)** -7:00 pm - 8:15 pm, Douglass Court (419 Park Place)



Beginning Nov 2, 2022, the Washington County Health Department will begin the Winter drive-thru and walk-up schedule behind the C.W.Brooks Building. Please enter from Lee Street.

Mondays and Wednesdays, 10a-2p

## **Numbers To Know**

**Hagerstown Housing Main 301.733.6911**

*Security*..... 301.730.2096

*Maintenance*..... 301.733.6916

### Resident Services Department

Dianne Rudisill .....301.733.6911 ext. 125

Deena Holder.....301.733.6911 ext. 163

Heather Nutter.....301.733.6911 ext. 170

Treyvon King.....301.733.6911 ext. 171

Tacy Myers ..... 301.733.6911 ext. 157

Kelly Mills.....301.733.6911 ext. 158

Pam Schnebly.....301.733.6911 ext. 167

## **Do you Need a Flu, Shingles or Pneumonia Vaccination?**

**Walgreens Pharmacy has offered to come onsite to provide a vaccine clinic. If you are interested in getting a Flu, Shingles, or Pneumonia Vaccine, please contact Deena Holder at x163 by November 10th. The Pharmacy will only come out for those who have RSVP'd. Once we give them a count, they will set up specific dates around November 18th.**

from: **Maintenance**  
Maintenance Phone Number: 301.733.6916



**PEST CONTROL SCHEDULE**

**Potomac Towers**

11/2/2022 PT-G16-G29, 113-127  
11/9/2022 PT-101-112, 216-232  
11/16/2022 PT-201-215, 320-331  
11/23/2022 PT-301-319, 425-432

**Walnut Towers**

11/3/2022 WTA- 201-214  
11/10/2022 WTA- 215-216, 301-311  
11/17/2022 WTA-312-316, 401-408  
11/17/2022 WTA-409-417, 501-504

**CW Brooks**

11/2/2022 Entire Building

**SLIPPERY WHEN "COLD"**

Please use caution when traveling outside of the building during the frigid days of winter. Periods of sunlight cause the snow/ice to melt and then refreeze, creating instant patches of ice. Take the extra time to avoid such areas for your safety.

**HEATING SEASON**

Before you call Maintenance for service for your heat this season, make sure the room temperature is below 66 degrees. The room temperature must drop to 66 or below for the heat to come on. If the temperature in your unit is 66 degrees or above and you call for service, you will be charged for the call. Overtime callouts are very expensive and you can avoid these charges (minimum of \$97.08) by checking the temperature before you call. Do not force the thermostat beyond the limit on the dial. Broken thermostats are charged to the resident. Keep your windows locked as this provides a much better seal and reduces air leakage at the windows. **Remember, using your oven or stove as a heat source is dangerous and a lease violation. This not only poses a serious health risk to you but also will result in damage to your appliance (melted knobs) for which you will be charged.**

**ATTENTION**

Regardless of how friendly your pet is, when your unit is scheduled for Pest Control or Maintenance service **PLEASE** have your pets put safely in another room with the door shut. This will prevent any accidents with the Pest Control or Maintenance Technician and will keep your pet safe from any chemicals or equipment being used to treat the unit.

from: **Security**

Security Phone Number: 301.730.2096

We have made it easier for you to report a concern. Security's Report-A-Concern can now be accessed directly at [www.hagerstownha.com/reporta-concern](http://www.hagerstownha.com/reporta-concern)

or you can also scan the QR code



**Want to Save Costs on Prescriptions?**

Please contact us if you are interested in reviewing your Medicare Prescription Plan during open enrollment. Resident Services can assist with making sure you are paying as little as possible. Please contact the staff assigned to your community to set up an appointment.



**Horizon**  
CORNER STORE

**NOW OFFERING LIMITED HOME DELIVERY**

Located inside of the C.W. Brooks  
45 W. Baltimore Street

240-310-9258

Store hours (may vary due to staffing)

Mon-Fri 8 am-7 pm

Sat - 9 am - 2 pm